



**Get started
with mySupply**



What is mySupply?

Whether you're connecting a new property, upgrading your electricity supply or planning works near our network, mySupply makes it easy to manage your project from start to finish.

Our mySupply portal is the simplest way for partners, local governments and developers to request an upgrade or extension to our network.

Use mySupply to apply for:

- New or increased electricity supply
- New pit installation
- Relocation or removal of assets
- Estate developments
- Public lighting
- Generation connections above 200kW
- High load transports
- No Go Zone assessments and permit renewals
- Abolishment of supply assets



eConnect portal

Looking to connect, disconnect to or from an existing pole or pit? Please use the eConnect portal at **powercor.com.au**



What you can do in mySupply

- Use the quick calculator to get an estimate for simple new supply or relocation requests, no application needed.
- Apply for upgrades, extensions, or permits to work safely around our network (No Go Zone).
- Track your application and project progress from start to finish.
- Add key stakeholders to your application.
- Get automatic updates at each project milestone.
- View and accept contracts securely online.

What you'll need before you start

- The project address
- A site plan
- The required load for supply or pit applications (your electrician can help if you're unsure)
- The transport route for high load movements
- Your Before You Dig Australia (BYDA) reference for No Go Zone applications.



Scan to visit the
mySupply portal.

More information:

➤ customer.portal.powercor.com.au/mysupply

☎ 1800 771 434

✉ customerrequests@powercor.com.au

