

Greenfield Connections

Performance & consultation report

Q1 2024

Distributed via circular – commercial in confidence



1. Actions

Actions from last meeting

#	Who	Description	Date due	Status
3.1	JP	Explore leveraging avoidance of costs related to cable theft in support of business case for alternative tie in processes <i>[May 2024] Project initiated by Powercor. Industry participants to be engaged</i>	31/03/2024	Closed
3.3	SR	Explore harmonization of kiosk placements	30/06/2024	WiP
4.1	SR	Schedule ADMD changes industry briefing Meeting <i>[May 2024] Meeting conducted 7 May 2024. Content available on corporate website</i>	30/4/2024	Closed
4.2	SR	Share ADMD region boundaries <i>[May 2024] Shared 7 May 2024. Content available on corporate website</i>	7/3/2024	Closed

2. Performance

Quarter 1 2024

Q1 2024 Performance | CitiPower/Powercor

Summary

- Performance across all areas in CitiPower and Powercor presented on or better than target in Q1. Masterplan processing has significantly improved in 2024 with an average processing time of 3 days in Q1 and 7 days Q2 to date.
- Design review has remained steady compared to the full year metric for 2023 and continues to trend positively in 2024 with a full year average of 8.6 days YTD.
- As built review has also been consistent in 2024 and has finished favourably against target YTD, with 75% completed within 5 days in Q1.
- Field audit timeframes are also well on track with an average of 87% of audits completed inside 6 business days YTD.
- Processing and issuing of the certificate of practical completion for 2024 for the YTD is on target, dipping slightly below the required target in Q1 but back above for Q2 YTD at 95%.
- Tie in timeframes have also been consistent and started to improve as we move through 2024 with average timeframes of 49 business days in Q1 dropping to 37 in Q2 YTD.

Q1 2024 Performance | CitiPower/Powercor

Process step	Measure	Target	FY 2023	Q4 2023	Q1 2024	Trend	Q2 2024 YTD
Masterplan review	% reviewed within timeframe	80% / 10 days	Average 45.1 days 35% within 10 days (637 completed)	Average 26.8 days 30% within 10 days (104 completed)	Average 3 days 99% within 10 days (137 completed)	↑	Average 7 days 77% within 10 days (90 completed)
Design review	Average business days	16 days	Average 10.8 days (1022 completed)	Average 6.9 days (241 completed)	Average 8.2 days (254 completed)	↑	Average 9.6 days (103 completed)
'As built' plan review	% reviewed within timeframe	70% / 5 days	89% within 5 days (1595 completed)	83% within 5 days (350 completed)	75% within 5 days (262 completed)	↑	80% within 5 days (148 completed)
	Average business days	8 days	Average 2.5 days	Average 2.8 days	Average 3.6 days	↑	Average 3.3 days
Final audit	% completed within timeframe	70% / 6 days ¹	92% within 6 days	82% within 6 days	89% within 6 days	↑	85% within 6 days
Certificate of practical completion	% issued within timeframe	90% / 5 days	96% within 5 days (588 completed)	94% within 5 days (159 completed)	85% within 5 days (121 completed)	↑	95% within 5 days (66 completed)
Time to 'tie in'	Average business days to tie in	20 days	42.4 days	55.5 days	49.3 days	→	37.4 days
	% tied in within timeframe	>95% agreed date	97%	98%	98%	↑	97%

1. Ministerial order requires of 70% within 8 business days, internal target is 70% within 6 days

Q1 2024 Performance | United Energy

Summary

- Performance across all areas in UE are at 100% with, no URD projects received YTD in 2024, all metrics are currently meeting target.

Q1 2024 Performance | United Energy

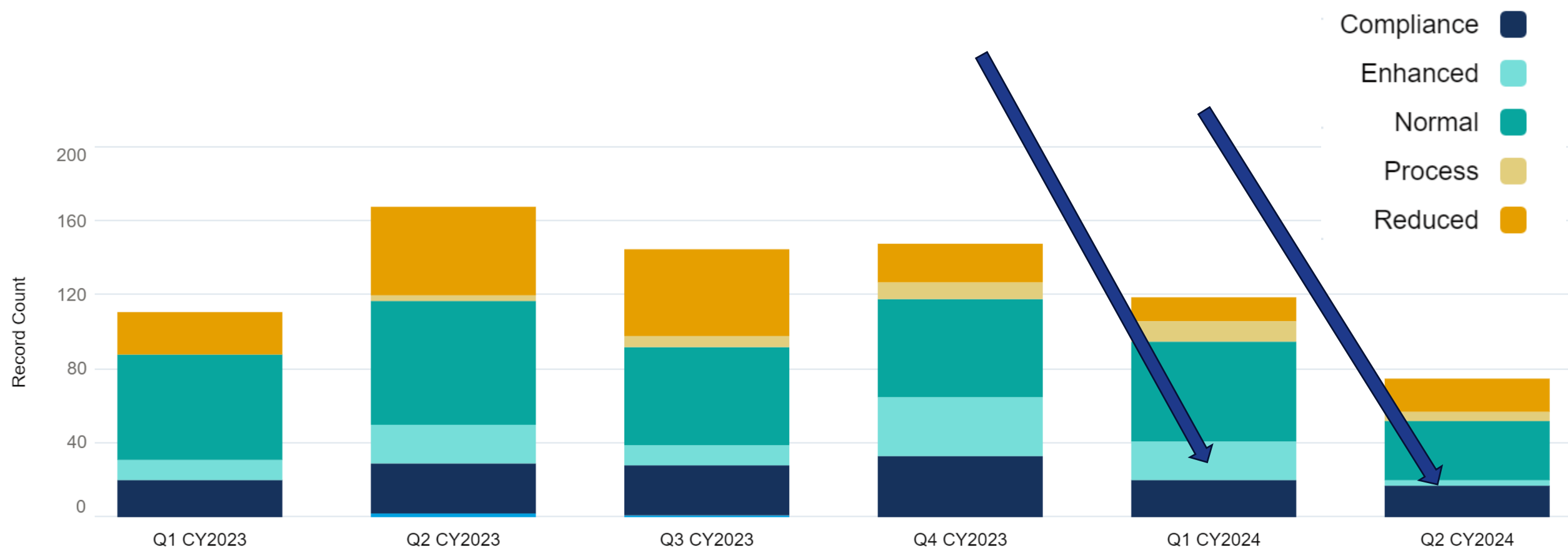
Process step	Measure	Target	Q3 2023	Q4 2023	Q1 2024	Status
Offer issued	% completed within time frame	20 days	100% (2 URD offers in Q3 2023 – issued in 12 days)	Not applicable ¹	Not applicable ¹	●
Masterplan review	% completed within time frame	10 days	Not applicable ¹	Not applicable ¹	Not applicable ¹	●
Design review	% completed within time frame	20 days	100% (2 URD design reviews in Q3 2023 – reviewed at average 15.5 days)	Not applicable ¹	Not applicable ¹	●
Authority to construct	% completed within time frame	10 days	100% (2 ACC issued in Q3 2023 at average 2 days)	Not applicable ¹	100% (1 ACC issued in Q3 2023 at average 1.2 days)	●
Authority to commission	% completed within time frame	10 days	100% (1 ACC issued in Q3 2023 in 1 day)	Not applicable ¹	100% (1 ACC issued in Q3 2023 at average 1.2 days)	●

| 1. Zero applications received

2a. VPN audit breakdown by type

Sam Reidy

VPN Audit breakdown | Volumes YTD/Q1 2024



Enhanced audits significantly reduced in Q1/Q2 in 2024 compared to Q4 in 2023

In progress initiatives

Electrification ADMDs

ADMD changes | Actions from ADMD change forum

#	Source	Feedback/question	Powercor response
1	Sam Nettlebeck	Will the solar export capacity available to each house increase?	No, that outcome is not achieved by the introduction of the new ADMDs. The ADMD values exist to ensure anticipated consumption can be met. There is no change in the solar export limit planned in the short term.
2	Anthony Grodzki	Use of 'Prestige' to describe proposed homes. Would 'anticipate higher energy consumption' or something similar be a better description?	Good feedback. The following clarification will be included in the standard: <i>““Prestige” indicates energy-intensive dwellings with expected electricity demand higher than a standard dwelling.”</i>

Updated Powercor ADMD relevant Technical Standards DA411 & DA431 will be published to the contractor portal no later than 14 June 2024

Other business | Next meeting

1. [Next meeting]
 - Propose Tuesday 27 August 2024

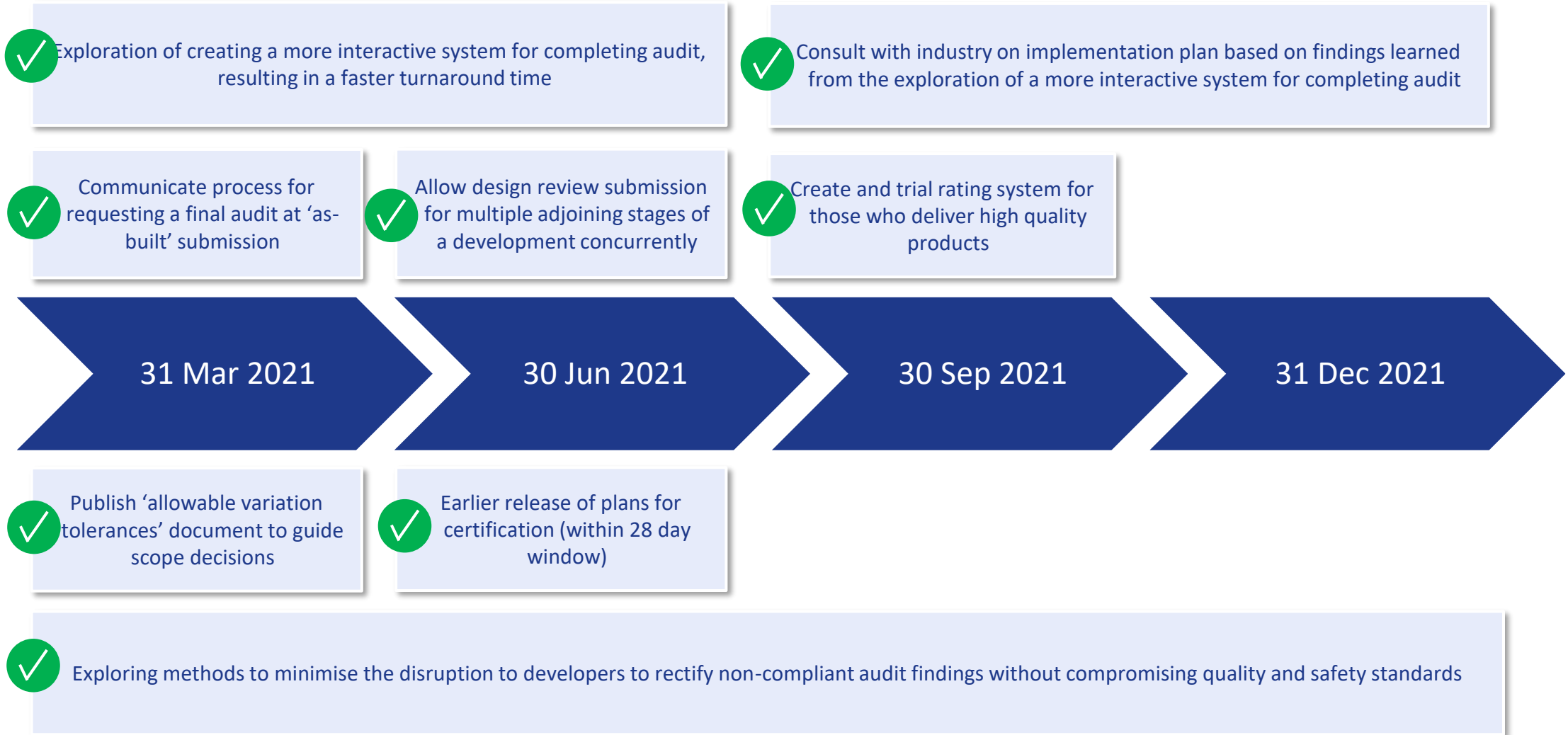
Appendix

Meeting minutes | Q4 2023 (February 2024)

Agenda item	Consensus/summary
3	JF: Is gas removal likely negatively impact masterplan review timelines? SR: Possibly. We will engage thoroughly with industry
3	JF: Will there be gas and elect ADMDs in place in future? SR: Eventually no. New ADMDs reflect more than just impact of gas removal (eg, uplift of EVs)
3	[Action] AG: Where are the ADMD region boundaries? Can/will they be simplified? SR to share current
3	MP: can I use the new ADMD now? How do they apply to UE? SR: Yes
3	JT: Encouraged all to consider the importance and impacts of the transition period from current to new ADMDs
3	JF: Noted that retrofitting assets into approved plans to cater for new ADMD/standards will present challenges
3	TI: Will the new ADMDs apply from 1 July? SR: Yes
3	JT: Was the uplift of EVs and their impact on the network considered prior to the gas announcement? SR: Yes
3	JF: Noted that gas will still exist in some for a long time
3	JF: Noted value in shortening time to tie in for a range of reasons
6	Next report via circular in May 2024 (Q1 2024) Next meeting to be scheduled for August 2024

Commitments

Customer Commitments | All completed (as published in 2020)



Completed | All customer standards commitments have been completed

Commitment	Summary	Status
Publish 'allowable variations tolerances' document to guide scope decisions	Allowable variations published in 2021 [Link: https://media.powercor.com.au/wp-content/uploads/2021/07/13165303/Allowable-Construction-Tolerances.pdf]	Complete
Allow design review submission for multiple adjoining stages of a development concurrently	Multiple stage submissions accepted as of July 2021	Complete
Earlier release of plans for certification (within 28 Days)	From 1 April 2021, systems in place to ensure all plans are being released within 20 days from the SPEAR notification.	Complete
Exploration of a creation of a more interactive system for completing audit, resulting in a faster turnaround time.	The new Contractor Rating System has now been in place since 1st July 2021 Contractor Rating Certificates were issued for Q3 on 1st October 2021 that has enabled the following: - A & B rated VEDN Auditor Companies are now eligible for a reduced audit regime that includes a desktop audit and site visit with no mechanical excavations. This has resulted in a quicker audit process, civil contractors are no longer required to be on site as equipment is now not required on site - A rated Project Managers are eligible to apply for early SoC once a Network Final Audit has been scheduled as long as all other terms and conditions for apply for early SoC have been met. An Approved Audit is no longer a pre-condition for apply for SoC	Complete
Exploring methods to minimise the disruption to developments to rectify non-compliant audit findings without compromising quality and safety standards.		
Communicate process for requesting a final audit at 'as-built' submission	Requesting final audit as at 'as built' submission was trialled in 2021. The trial deemed that non-finalised 'as-built' designs added complexity to audit activities and did not unlock any time savings. In fact, delays were more likely due to physical assets being audited not being accurately reflected on available design documents	Complete

In progress | All customer standards commitments have been completed

Zero commitments remain outstanding, however, we remain committed to continued industry collaboration and the identification/progression of further improvement initiatives